

VISITING GUIDELINES



COMMUNITY HEALTH CARE

Wausau Hospital



It is the goal of Wausau Hospital to provide positive health outcomes for all patients and their families. To help meet that need, we are outlining the following visiting guidelines.

TIME:

- Preferred visiting hours are from 11:00 AM to 8:30 PM.
- Certain times of the day are reserved for reporting between shifts. Preferably, no telephone calls to the nurse inquiring about patient status between 7:00 - 8:00 AM, 3:00 - 4:00 PM, 7:00 - 8:00 PM and 11:00 - midnight.
- The patient will be asked to provide a name and phone number of a family spokesperson to assist in prompt notification of significant changes in the patient's status.

NUMBER OF VISITORS:

- Two visitors at a time per patient room to allow for patient rest periods. It would be best to limit the time spent visiting. A suggested general timeline would be between 15-30 minutes.

VISITING GUIDELINES:

- To ensure privacy, visitors are advised to stay in the room or the visitor's waiting room.
- To maintain the privacy of a patient, visitors may be asked to leave the room upon the request of the patient's nurse, therapist, physician, etc.
- Visitation may be restricted if an emergency is in process.
- Please check with nurse before entering a patient's room when the door is closed.
- Visitors are requested not to sleep in the patient's room due to limited room size. Special arrangements can be made on a case-by-case basis.

CHILDREN VISITATION GUIDELINES:

- Please prepare children prior to their visit to assure the visit is beneficial to both the patient and the child.
 - Limit visiting time.
 - Please have children accompanied by adults at all times.
 - Children should not leave the room unattended.
 - Adults are responsible for monitoring the behavior of the child.
 - To respect the needs of all patients, please do not leave crying children on the unit.
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GUIDELINES TO DECREASE THE SPREAD OF INFECTION:

- Please do not use the patient's restroom. Public restrooms are located by the waiting rooms, near the lobby and near the cafeteria.
- Please do not visit a patient if you are experiencing cold or flu symptoms or if you have been exposed to chicken pox, measles or mumps in the past 21 days.
- Always wash hands upon entering and leaving the patient's room.
- Visitors are asked to wear shoes at all times.

MISCELLANEOUS GUIDELINES:

- Cellular phones are not allowed in the units due to interference with ventilators and EKG monitoring equipment.
- Noise level should to be kept at a minimum to promote patient rest.
- The Ambulatory Cardiac Unit (ACU), Intensive Care Unit (ICU), Comfort Care and Hospice Services (CCHS), Rehab Unit, New Beginnings Birthing Center (NBBC) and the Behavioral Health Services Unit (BHS) all have additional visitation guidelines. Please inquire at the information desk in the front lobby or on the unit for more information.

ROOM NUMBER: _____



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